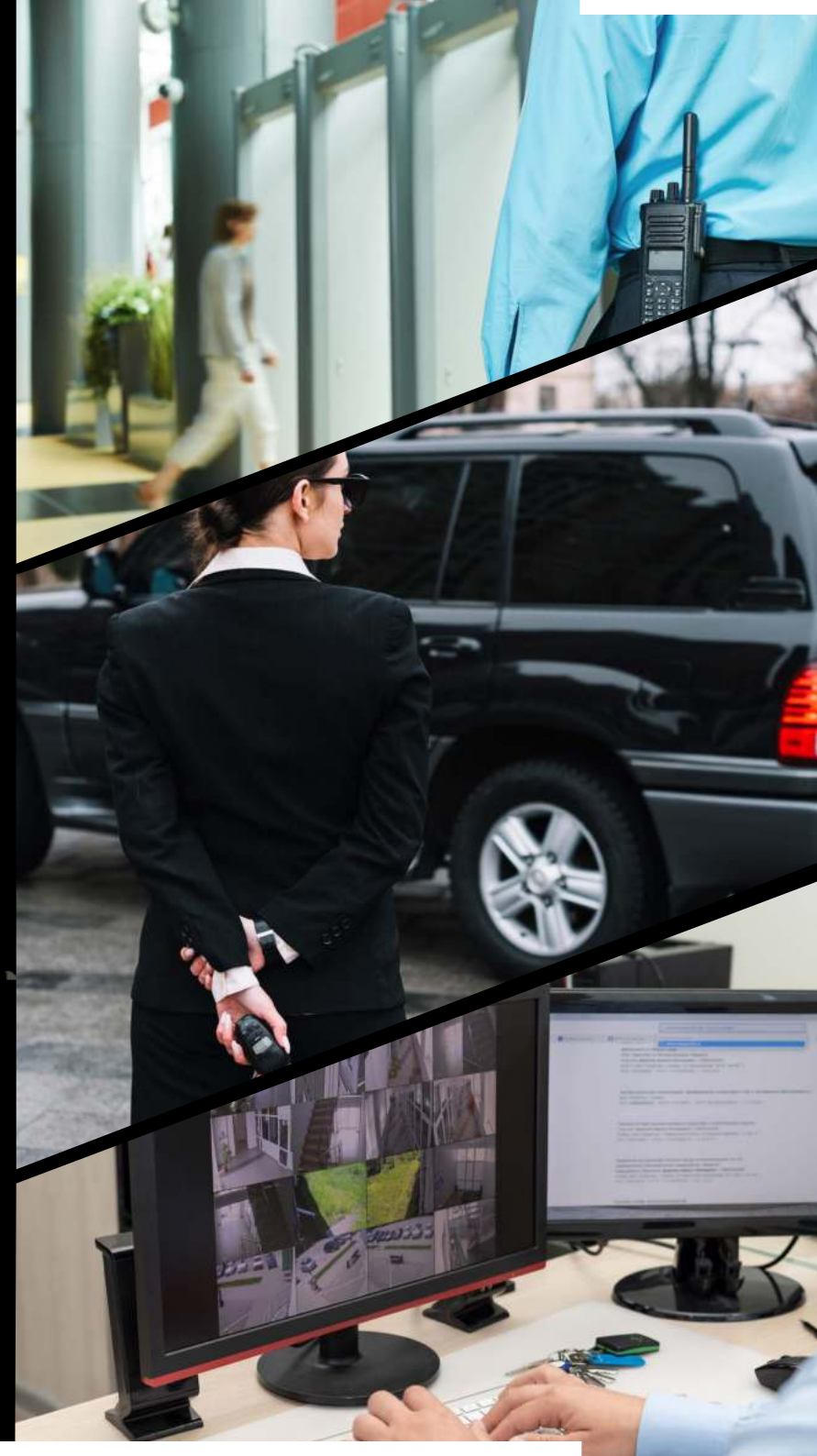




Security Services Capability Statement

Specialist security resources
dedicated to your environment

www.panopticsolutions.com





Who we are

Panoptic Solutions is a security and medical risk management company which specialises in taking a holistic approach to our clients safety by managing their security and medical profiles in complex, austere and remote environments.

We service a broad range of clientele, providing our hybrid security & medical services across an array of corporate, family office, government and private industries.

We have a proven track record supporting our clients' business, irrespective of industry, via our unique ability to leverage our:

- Experiences in the military, emergency services and corporate security,
- Robust management team consisting of Security, Medical and Legal professionals,
- International network of trusted partners,
- Robust internal auditing system - Panoptic Vigilance,
- Ability to operate within OHS guidelines, ISO9001 (quality management system) and ISO18788 (management system for private security) frameworks, and
- 24/7 security operations capability.

Panoptic Solutions primarily operates in Australasia, South East Asia and the Pacific region, however, have operated in remote locations such as Antarctica, Guyana and the Galapagos Islands.

Our strategically located offices in Australia, Indonesia and New Zealand provides us with an Asia Pacific platform to launch our operations throughout the region and worldwide. We utilise vetted and trusted local assets in countries where we don't have a physical office.



5 Continents

Our strategically located offices in Australia, New Zealand & Indonesia provides us with an Asia Pacific platform to launch our operations throughout the region and worldwide.



150 Years Experience

Our personnel have proven track records in high-risk, remote, austere and complex environments, with backgrounds in military, law enforcement and emergency services.



27 Countries

Primarily operating in Australasia, South East Asia and the Pacific Islands, however, we have experience in remote regions such as Antarctica, Guyana and the Galapagos Islands.



3000+ Projects Completed

We are industry agnostic and provide our hybrid services across an array of corporate, family office, government and private industries.





Our Services

Panoptic Solutions have servicing capabilities and offices across Australia, New Zealand and Asia Pacific to provide a holistic approach to security, health and safety for our clients. Whether you require venue or residential security or a full scale executive protection security detail for an extended period Panoptic Solutions can provide a service that suits your business, family and industry needs.

- **Security Guards**
- **Executive and Close Protection Operatives**
- **Security Drivers & Secure Transportation**
- **Security and Risk Management Consultants**
- **Site Security Surveys and Risk Assessments**
- **Travel & Expeditionary Support**
- **Security Paramedics & Doctors**

Our team consists of highly experienced security and risk management professionals. We carefully select and scrutinise specialist personnel to provide the services offered by Panoptic Solutions. Our personnel have proven track records across a broad range of abilities specialising in high-risk, remote, austere and complex environments. These include former military, law enforcement and emergency service personnel.

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Large team corporate support or small team individual support, we know a top notch disciplined operator will be there. The Panoptic Team have provided industry standard support, time after time, whether on mainland Australia, Indonesia, Indochina or any other requested location.

PRINCIPAL OWNER - OPSTRUCTURE USA



Our Capabilities & Assets

ISO9001 | ISO45001 (OHS) | ISO18788 (Security Operations) Compliance

Panoptic Solutions has invested training, time and resources into ensuring we operate within international standards for quality, safety and security management. This reassures our clients are that they are provided with the highest quality security service available.

Vehicle Fleet | VIP & Patrol

Our vehicle fleet consists of luxury brand vehicles for VIP protection tasks as well as patrol and guard vehicles for providing overt security presences. We are able to mobilise these vehicles with trained security drivers where requested.

24/7 Operational Support

Our operations centre is staffed 24/7 which ensures that we can respond appropriately to your case at any time. We are able to coordinate emergency support while you concentrate on the scenario at hand.

Security Professionals - Residential | Corporate | Executive

Highly skilled and experienced security professionals who are capable of supporting clients and teams from benign through to hostile and adverse environments across multiple sectors including family office, maritime, sports, entertainment, industrial, resource and philanthropy.

Modern Technology & Monitoring Equipment

Panoptic Solutions carries a full range of stores and equipment specific to each task in addition to having current and established independent supply chain for resupply. Our stores and technology include:

- Workforce monitoring platforms enabling rostering, tracking and reporting.
- Communication devices including mobile/cellular, UHF/VHF radios, GPS, and encrypted messaging.
- Medical monitoring and emergency intervention devices.
- Emergency drugs and stores for our medics.
- Vehicle tracking and safety cameras.
- Bodycams
- Drones and surveillance devices





Operations Map





Why Panoptic

01

Proven record of being fiscally sustainable and operationally reliable, since 2010.

02

Over 150+ years of combined experience in military service and leadership provided by our robust management team of Security, Medical and Legal Professionals.

03

Proudly Veteran owned and operated business.

04

Commercially operated entity with a strong track record of positive engagement with our employees without the need of union assistance.

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“Panoptic Solutions have consistently maintained a high standard of professionalism in the delivery of their service. They provide only the highest calibre of personnel from qualified and experienced backgrounds, who perform their duties professionally and with no fuss! I have no hesitation in recommending Panoptic Solutions to any organisation, or individual, looking for peace of mind...”

ANDREW E. - PEABODY ENERGY



Why Panoptic

05

Security licencing and compliance managed by our in-house legal council ensuring ongoing and up to date regulation

06

Medical compliance structure in place via our expert legal and Clinical leadership team.

07

A track record of repeat clientele from within UHNW entities and family offices indicating our ability to provide a professional service.

08

Tangible results and case studies proving a reduction in crime within those areas we operate.

09

An established network of domestic and international partners trusted by many of our corporate and private clients.

10

Fully insured (Public liability, Medical Malpractice, Professional Indemnity, Corporate Travel & Work Cover)



Leadership Team



TROY CLAYDON
MANAGING DIRECTOR

Troy is the founder and Managing Director of PanopticSolutions. Over the past twenty years, he has planned and managed a full range of security and medical operations including complex protection tasks, medical evacuations, risk mitigation operations, remote medical interventions, and installation security within challenging and hostile environments.

Troy is a qualified and registered frontline Paramedic, who continues to serve with a state based Ambulance Service. He has a service history of over fifteen years during which time he instructed personnel in combat and remote medicine.



FALLON CLAYDON
LEGAL & COMPLIANCE MANAGER

With over ten years experience in commercial law as a solicitor, Fallon provides expert legal advice and monitors the compliance and regulatory requirements for Panoptic Solutions. Fallon value adds to Panoptic Solutions and its clients by providing sound and valuable legal advice regarding intricate security issues as well as liaising with various law enforcement agencies.

Fallon manages every legal matter and ensures Panoptic maintains appropriate policies and procedures, as well as auditing requirements with personal attention and diligence.



DR. KIERAN MCCARTHY
MEDICAL DIRECTOR

As an Australian military trained doctor, Kieran provides oversight and compliance of all of our medical operations and clinical governance. Kieran has a distinguished service history of over 12 years with the Australian Army including three years providing the full spectrum of direct action support as a doctor within Special Operations Command.

Kieran holds a Fellowship of the Royal Australian College of General Practitioners, a Masters of Public Health (Disaster & Emergency Management) and is also qualified in aviation and diving medicine.



Case Study: Residential Security and Response - Gold Coast, Australia

The Challenge

Residents of an affluent suburb were experiencing an increase in targeted criminal gang activity including car thefts and home break-ins and robberies. Previously engaged security companies were unable to reduce the crime. Panoptic Solutions was referred to the residents to provide advice and assistance within their neighbourhood.

The Solution

Panoptic Solutions security management team applied the military appreciation process to their planning, identifying risks and weaknesses, then methods and resources to mitigate these risks. Panoptic Solutions provided a multi layered approach to intercept criminal elements both before, and in the act of conducting a crime, assigning a covert protective surveillance team of security professionals and an overt security presence.

The Result

The overt security presence created a deception for the criminals in one area of the neighbourhood, leading them to believe that other areas were without security. This allowed our teams to intercept the criminals leading to police action. The neighbourhood has since engaged Panoptic Solutions to provide a full time overt security presence which as led to a 60% decrease in crime in the area.





Case Study: Venue Security - Exclusive Bar & Restaurant - Sydney Australia

The Challenge

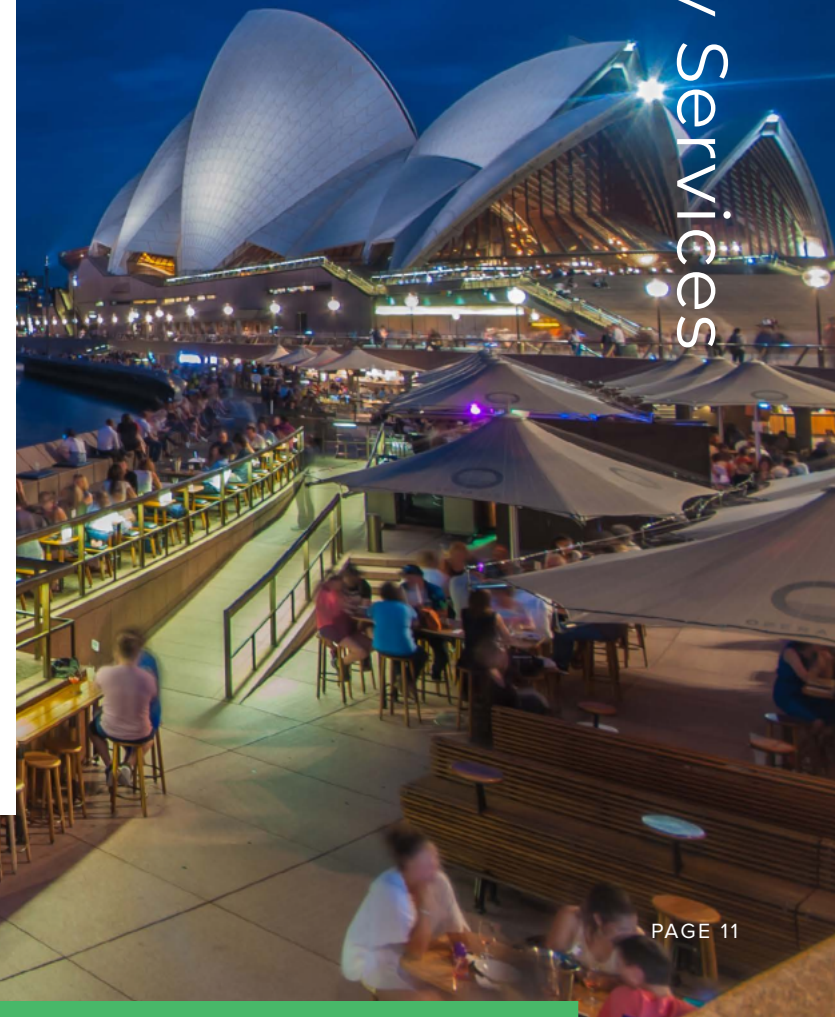
Our Clients planned to open a new high-end exclusive restaurant in Sydney. Prior to opening they approached Panoptic Solutions to provide expert security advice. During this pre opening engagement the Covid 19 Pandemic emerged creating various challenges including lock downs and government restrictions.

The Solution

Panoptic Solutions conducted an area and venue risk assessment in order to identify security threats and vulnerabilities. Further, we provided business continuity and health and safety advice as it related to Covid 19 restrictions. Once completed we proposed mitigations and recommendations to the client to ensure the safety of their staff and ensure ongoing operations of the venue. In accordance with government guidelines.

The Result

Panoptic Solutions has provided an uninterrupted professional security presence to the exclusive restaurant & bar ensuring the safety and security of patrons and staff. Further, we have allowed for ongoing operations to occur ensuring that any financial and operation impact was minimised. We have worked with the client to meet their financial and scheduling needs, acting as an extension of their team, remaining flexible even throughout the challenges of the Covid 19 pandemic.





Case Study: Executive Protection - Jakarta Indonesia

The Challenge

Panoptic Solutions long term client - A large well known not-for-profit based in the United States, known for fighting poverty, disease and inequity around the world, was sending their high profile CEO and Founder to Indonesia to meet with the President of Indonesia - The Honourable Joko Widodo. Panoptic Solutions was engaged to provide full executive protection and logistics support during this visit to Jakarta and then Bali, Indonesia.

The Solution

Panoptic Solutions Jakarta based office - Panoptic Solutions Asia, conducted pre-advance activities prior to the clients security team arriving. This ensured a seamless security advance once the security team landed in country. Liaison was conducted with the Presidents officials and administrative staff, including various Ministers. Project management, Secure Transportation, hotel security and executive protection was handled by our team in conjunction with the clients security staff.

The Result

A seamless and successful meeting was conducted between our Client and the Indonesian President which led to charitable donations making its way to various research organisations as well as local development in impoverished regions. On the completion of the official portion of the business trip the client was able to conduct safe and unhindered personal vacation time in Bali prior to departing back to the USA for ongoing work with their various charities.



Case Study: Royalty Protection - Australia & New Zealand

The Challenge

Panoptic Solutions was contacted by the embassy of a middle eastern country requesting support for the visit of several royal family members traveling through multiple locations in Australia and New Zealand. As the visit was considered private vacation and not "official", many challenges were presented throughout the trip from minor matters of inconvenience through to more significant matters including money exchange and security threats.

The Solution

This trip presented as a major operation with significant support required including 12-14 vehicles and drivers, helicopters, water craft, 2 Paramedics, 5 executive protection specialists (male and female) in 5 separate locations across 2 countries. Panoptic Solutions Executive Protection staff worked with the royal protection team to ensure that the family was provided with 24/7 security across all locations. This included flying staff across Australia and New Zealand to ensure full support was provided. All luxury vehicles provided were modern and in line with the clients demands and expectations. All medical matters were addressed and handled with discretion and care. An attempted breach of hotel security was single handedly mitigated by Panoptic Solutions residential security team through conflict resolution and self defence techniques. This threat was then handed over to the local police to provide follow up action.

The Result

This major operation was handled with absolutely professionalism given the challenges and broad spectrum of requests. Panoptic Solutions was thanked by the Royal Protection team for the support provided and members of the royal family personally thanked several of our team members.



Contact Us

At Panoptic Solutions, we are steadfast at delivering an experienced, trusted, and proficient security support system that is customised to meet your business, family and industry needs. Contact us to arrange a consult with one of our managers to discuss how we can support you.

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New Zealand

Auckland

Indonesia

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